

SURREY COUNTY COUNCIL**LOCAL COMMITTEE (MOLE VALLEY)**

DATE: 14th MARCH 2018
LEAD OFFICER: AREA HIGHWAY MANAGER

SUBJECT: HIGHWAYS SCHEMES 2017/18 – END OF YEAR UPDATE

AREA(S) AFFECTED: ALL DIVISIONS

SUMMARY OF ISSUE:

This report summarises the outcome of the Local Committee's programme of Highways works for the current financial year 2017/18. It also provides a summary of the work carried out on the Dorking Sustainable Transport Programme and centrally funded maintenance work during the 2017/18 financial year.

RECOMMENDATIONS:

The Local Committee is asked to note the contents of this report.

REASONS FOR RECOMMENDATIONS:

To update the Local Committee on the outcome of the 2017/18 highway works programme in Mole Valley.

1. INTRODUCTION AND BACKGROUND:

- 1.1 In March 2017, the Local Committee agreed the draft forward programme of capital Integrated Transport Schemes (ITS) and capital and revenue maintenance expenditure for 2017/18 – 2018/19, under the "Highways Forward Programme 2017/18 – 2018/19" report. The capital funding was based on the budget set out in the Medium Term Financial Plan (MTFP) 2015-20 and the revenue budget assumed the same level of funding as received in 2016/17.
- 1.2 Under the "Highways Forward Programme 2017/18 – 2018/19" report presented to the Local Committee in March 2017, the Local Committee authorised delegated authority to the Area Highway Manager, in consultation with the Local Committee Chairman and Vice-Chairman, to agree a revised programme of highway works for 2017/18 if there was a change in the Local Committee's devolved budget.
- 1.3 Following the reductions in the Local Committee's capital and revenue budget, as agreed by Cabinet on 28 March 2017, the Local Committee agreed the revised capital and revenue programme for 2017/18 under the "Highways Forward Programme 2017/18 – 2018/19" paper that was presented to the 22 June 2017 Local Committee.

ITEM 8

- 1.4 This report provides information to the Local Committee on the outcome of the 2017/18 Integrated Transport and highways maintenance programmes in Mole Valley.
- 1.5 In addition to the Local Committee's Integrated Transport Schemes and revenue maintenance expenditure, countywide budgets have been used over the past year to fund major maintenance (Operation Horizon), drainage works and other capital highway schemes. Countywide revenue budgets are used to carry out both reactive and routine planned maintenance works.
- 1.6 Developer contributions are also used in Mole Valley to, either wholly or in part, highway improvement schemes to mitigate the impact of developments on the highway network.

2. ANALYSIS:

2.1 Local Committee finance

The Mole Valley Local Committee has delegated highway budgets for the current financial year 2017-18 as follows:

- Capital: 36,000
- Revenue: £40,910
- **Total: £76,910**

In addition to the schemes above, highway officers within the local area office have secured Section 106 developer funding for the provision of build outs to provide safer crossing points and to try to control parking outside Eastwick Infant and Junior schools.

The budgets delegated to Local Committee are in addition to budgets allocated at county level to cover various major highways maintenance and improvement schemes, including footway/carriageway resurfacing, the maintenance of highway structures including bridges and culverts and major drainage schemes.

2.2 Local Committee capital works programme

Annex 1 provides an end of year update on the 2017/18 capital programme of Local Committee funded highway works in Mole Valley. It also provides an update on the parking review, schemes funded by the Road Safety Working Group and those being progressed using developer contributions. A separate report on the Dorking Transport Study is to be presented to this Local Committee.

A number of ITS improvement schemes and road safety schemes have been progressed in 2017/18, as highlighted below and set out in detail in **Annex 1**.

- A24 Deepdene Avenue, Dorking: installation of additional street lights.
- Dene Street, Dorking: installation of permanent one-way working.

- St. Johns Road/Poplar Road/Leatherhead Community Hospital: installation of raised table to highlight to drivers the existing crossroads junction.
- Hollow Lane and Leith Hill Lane, Dorking: installation of 40mph speed limit.

2.3 Local Committee revenue works programme

Under the “Highways Forward Programme 2017/18 – 2018/19” report presented to the Local Committee on 1 March 2017, the Local Committee agreed that the Area Highway Manager, in consultation with the Local Committee Chairman and Vice-Chairman, be able to vire the revenue maintenance budget between the revenue maintenance headings shown in **Table 1**.

The Parking Project Team Leader confirmed that £2,500 previously allocated within the revenue maintenance allocation for a contribution to the parking review was no longer required. As a result the Area Highway Manager in consultation with the Local Committee Chairman and Vice-Chairman agreed that £2,500 previously allocated to the parking review be vired to support the Minor Maintenance Works (Community Gang).

Table 1 shows the revenue programme for this financial year (2017/18) and identifies some of the work that was carried out.

Item	Allocation (£)	Comment
Drainage / ditching works	£5,410	Regrading of carriageway and drainage in Coldharbour Common Rd
Parking	£2,500	Contribution to parking review.
Signs and road markings	£1,500	e.g Ice warning signs for Partridge Lane, Newdigate. Direction sign, Bypass Road, Cycling prohibited sign for Vincent Lane.
Speed Limit Assessments	£1,000	Surveys carried out on A2003 Horsham Road, Punchbowl Lane and Old Reigate Road, Betchworth.
Minor Maintenance Works (Community Gang)	£28,000 + £2,500 (reallocated from parking) = £30,500	Various minor maintenance work, carried out following enquiries raised by the public/Members. Schemes identified by the Maintenance Engineer as needing to be carried out for highway safety are prioritised.
TOTAL	£40,910	

Table 1 Agreed Revenue Maintenance Allocation 2017-18

ITEM 8

The allocation of £30,500 was provided for minor maintenance works such as cutting back hedges/vegetation, siding out verges and clearing trees. This allocation was managed by the maintenance engineer and works that were identified as needing to be carried out for highway safety were prioritised.

2.4 Parking

An update on the parking review is provided in **Annex 1**.

Other highway related matters

2.5 Customer services

The total number of enquiries received in the calendar year 2017 is 112,538, an average of 9,363 per month, a decrease of approximately 18% on 2016. The improvements to the website reporting, proactive messaging and provision of information to customers has contributed to this.

All reports are categorised at the point of logging, either automatically through customers themselves using the website or by officers. Safety defects are directed to Kier with the remainder passed to the SCC local office for further investigation. Although enquiries have decreased, overall the balance of the enquiries being directed to Kier and those being directed to Surrey County Council's local area offices has significantly changed. During 2016 the average split was 45% SCC and 55% Kier, for 2017 this has seen a shift to 53%/47%. This change can be attributed to changes in the way enquiries are recorded and also the reduction in resource to carry out condition (non-safety) works. As a result the volume of enquiries has significantly increased the demand on the area teams.

For Mole Valley specifically, 12,028 enquiries were received between January and December 2017, of which 5,582 were directed to the local area office for action, of these 91% have been resolved. This is slightly below the Highways countywide average of 96%.

Table 2 below shows the number of enquiries received in 2017 compared to the number received during the same period in 2016.

Table 2 Customer Enquiries

Period	Surrey Highways: Total enquiries (no.)	Mole Valley: Total enquiries (no.)	Local Area Office: Total enquiries (no.)
Jan-Dec 2016	136,629	15,126	6,060
Jan-Dec 2017	112,538	12,028	5,582

For 2017, 362 stage 1 complaints were received (a 22% reduction on 2016) of which 100 stage 1 and 18 stage 2 were for the South East Local Area Office. For Mole Valley specifically there were 22 stage 1 complaints, 3 of which were escalated to stage 2, these complaints questioned the decision making process and lack of consultation. The service was found to be at fault in one of the stage 2 complaints following independent investigation. There

was also 1 complaint directed to the Local Government Ombudsman that was not upheld.

We continue to work closely with the corporate customer relations team and have created corrective action plans for all outstanding actions. In addition any remedial action identified at stage 1 is now monitored more closely to ensure compliance and reduce escalation to stage 2.

Recent surveys conducted with our Highways Customer Panel showed that 75% of those surveyed were either satisfied or very satisfied with the customer service they received.

2.4 Major schemes

As well as the work being carried out under the delegated budget, major scheme work was also carried out in Mole Valley, including the Dorking Sustainable Transport Plan (STP) and the Wider Network Benefits Scheme. An update on the progress of the Dorking STP can be found under section 2.7 of this report.

Wider Network Benefits Scheme

Work is nearing completion on the Coast to Capital LEP funded “Wider Network Benefits” Intelligent Transport Systems Project across Epsom & Ewell, Mole Valley, Reigate & Banstead and Tandridge areas.

The LEP funded element of the project will be completed by the end of March 2018, with some remaining match funding from Surrey County Council being spent in the first quarter of 2018/19.

All of the Automatic Number Plate Recognition (ANPR) cameras associated with this scheme have now been installed. Surrey Police are already benefiting from this technology which contributes towards their prevention of crime and disorder functions. Whilst Surrey CC Officers continue to develop the real time journey system using the average journey time data derived from these cameras, which will help to highlight incidents and delays on the road network across the district.

The majority of the traffic monitoring CCTV cameras have also now been installed across the District and are being configured for use at Surrey’s Network Management Information Centre (NMIC) in Leatherhead. These cameras cover many of the key routes/junctions on some of the Districts busiest roads.

Many of the Variable Message Signs (VMS) are now installed and have begun to display messages to motorists, with the remainder scheduled to be installed over March and April.

The “Dial up Signal Control” (DUSC) changes to traffic signal junctions have commenced and are also scheduled for completion during March and April. Surrey Officers at the NMIC continue to develop the DUSC strategies that will create more proactive programming of the junctions, recognising the need to respond to specific road network problems such as both planned and emergency motorway and local road closures.

ITEM 8

A24 Mickleham Bypass Average Speed Cameras

Following initial meetings with contractors a contract has been issued and orders have been placed for the equipment. It is therefore intended that the A24 average speed camera scheme will be implemented before the end of March.

The Leatherhead town centre scheme

The Transform Leatherhead scheme began in early 2015, with phase 1 of construction work starting in April 2017 in Church Street. These works have been funded by Surrey County Council's Town Centre Revitalisation Fund, Mole Valley District Council and the Coast to Capital Local Enterprise Partnership and were carried out to improve the area around Leatherhead theatre in Church Street to provide improved accessibility and streetscape. These works are now complete.

2.5 Centrally funded maintenance

The Operation Horizon Team programmes of major maintenance works for 2017-18 for the Mole Valley area are now published on Surrey County Council's website here:

https://www.surreycc.gov.uk/_data/assets/pdf_file/0003/126282/Horizon-2-Mole-Valley-v3.0.pdf

A report on the Horizon 2 major maintenance works that have been carried out in 2017-18 in Mole Valley can be found annexed to item 6 of this agenda.

2.6 Road safety

The Road Safety Working Group meets every 6 months to review personal injury collision data provided by Surrey Police. The Road Safety Working Group is attended by Surrey County Council Road Safety Engineers, Surrey County Council Highway Engineers and Surrey Police.

An update on schemes that have been funded by the Road Safety budget and have been completed this financial year is provided in **Annex 1**.

Surrey County Council's Road Safety Engineer team working alongside the South East Area team has also carried out works to reduce the existing speed limits to 40mph in the lengths of road listed below.

1. Hollow Lane (D282) Wotton/Abinger, its entire length.
2. Leith Hill Road (C43) Abinger, also known as Abinger Road, its entire length.
3. Leith Hill Lane (C43) Abinger, also known as Abinger Road, its entire length.
4. Donkey Lane (D281) Abinger, its entire length.
5. Abinger Common Road (D284) Abinger, its entire length.
6. Sewers Farm Road (D284) Abinger, its entire length.
7. Lemons Farm Road (D284) Abinger, its entire length.

www.surreycc.gov.uk/molevalley

8. Etherley Hill (B2126) Forest Green from a point 55 metres west of the western kerb-line of Leith Hill Lane (also known as Abinger Road), eastwards, to its junction with Ockley Road.
9. Ockley Road (B2126) Ockley, from its junction with Etherley Hill to its junction with Forest Green Road.
10. Forest Green Road (B2126) Ockley, its entire length.

Road Section 2.4 also provides an update on the work being carried out by the Safety team to install average speed cameras on the A24 Mickleham Bypass, Which is being funded through the Coast 2 Capital Local Enterprise Partnership.

2.7 Passenger Transport

Surrey County Council applied for funding from the Coast to Capital Local Enterprise Partnership for the Dorking Sustainable Transport Package (STP), the aim of this package of schemes is to improve sustainable travel options in Dorking. Funding was granted in 2016.

To improve sustainable travel options in Dorking, the following works have been carried out as part of the Dorking STP during the 2017/18 financial year.

Dorking Deepdene Station

1. New ticket vending machines installed
2. Lighting improvements
3. Removal of existing shelters
4. New cycle parking facility installed on the south side of the station with acoustic fencing.
5. Improvements to paths leading to stairs
6. Installation of 2 Real Time Passenger Information (RTPI) displays at access point to Deepdene station platforms indicating bus and Dorking Main rail services/departure times.

On-highway elements

1. Installed new shared footway/cycleway signs to complete the improvements to the shared route between Dorking Main and Dorking Deepdene stations.
2. Installation of signs for the wayfinding network for pedestrian routes.
3. RTPI installed on site at bus stop opposite Waitrose, South Street.

2.8 Other key information, strategy and policy development

An update on the Dorking Transport Study is presented in a separate report to this local committee.

3. OPTIONS:

- 3.1 No options to consider within this report.

4. CONSULTATIONS:

- 4.1 In August 2017 consultation was carried out on the Integrated Transport Scheme to install a table-top road hump in St. John's Road, Leatherhead at the junction with Poplar Road and the entrance to the Leatherhead Community Hospital. The consultation was carried out in line with Surrey County Council's "Consultation for Local Highway Improvement Schemes; Officer Good Practice Guide". One informal objection was received in regards to this scheme, which was set aside following consultation with the Chairman (who is also the divisional member) and Vice Chairman.

On 30th August 2017 Surrey County Council made the permanent traffic regulation order to make the temporary one-way section of Dene Street (between the junction with Heath Hill and High Street) permanent. The notice advertising the order was advertised on 7th September 2017, no formal objections were received to the permanent traffic regulation order, therefore the order was sealed.

Notice to make a permanent traffic regulation order to close Buckland Lane, Buckland to all motor and horsedrawn vehicles with an overall width exceeding 1.5m (except for access) was made on 25 October 2017. No objections were received to this order, therefore this order will come into force by the end of March 2017.

5. FINANCIAL IMPLICATIONS:

- 5.1 The financial implications of the local committee budget are set out in section 2.1 and 2.3 of this report.

Budgets are closely monitored throughout the financial year and monthly updates were provided to the Local Committee Chairman and Vice-Chairman. The Local Committee put in place arrangements whereby monies could be vired between different schemes and budget headings.

The key objective with regard to the 2017/18 budgets has been to manage a neutral position.

6. WIDER IMPLICATIONS:

- 6.1 The Integrated Transport Scheme programme and the revenue maintenance programme does not significantly impact on any of the areas identified on the table below. The Integrated Transport Schemes and maintenance work is carried out in order to improve the road network for all users, where possible.

Area assessed:	Direct Implications:
Crime and Disorder	No significant implications
Equality and Diversity	No significant implications
Localism (including community involvement and impact)	No significant implications
Sustainability (including Climate Change and Carbon Emissions)	No significant implications
Corporate Parenting/Looked After	No significant implications

Children	
Safeguarding responsibilities for vulnerable children and adults	No significant implications
Public Health	No significant implications

7. CONCLUSION AND RECOMMENDATIONS:

- 7.1 This report sets out highway works carried out in Mole Valley in 2017/18, for Members' information.
- 7.2 **Annex 1** provides an end of year update on the 2017/18 capital programme of Local Committee funded highway works in Mole Valley. It also provides an update on the parking review, schemes funded by the Road Safety Working Group and those being progressed using developer contributions.
- 7.2 Section 2 also outlines the work being carried out on major scheme projects and centrally funded maintenance schemes. The Local Committee is also asked to note the content of the report Horizon 2 2017-18 annexed to item 6 of this agenda, which sets out centrally funding maintenance schemes that have been carried out this financial year.

8. WHAT HAPPENS NEXT:

- 8.1 The remaining budget for 2017/18 will be spent and the end of year outturn figures will be finalised.

Contact Officer:

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Consulted:

Not applicable.

Annexes:

Annex 1 – Summary of progress

Background papers:

- Report to Mole Valley Local Committee, 1st March 2017, Highways Forward Programme 2017/18 – 2018/19
- Report to Mole Valley Local Committee, 22nd June 2017, Highways Forward Programme 2017/18 – 2018/19

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